REGULAR COUNCIL MEETING
MONDAY, MAY 18, 2026 – 7:00 PM
EXECUTIVE SESSION IMMEDIATELY FOLLOWING

CALL TO ORDER

President Jim Fodor called the Regular Council Meeting to order at 7:00 PM. City Council convened for a regular meeting in Council Chambers – Courtroom #1.

ROLL CALL FOR ATTENDANCE

Councilpersons Derrick Abney, Lori DiNallo, Jim Fodor, and Christine Shoop were present. Nick Augustine arrived at 7:02 PM, and Mario Rodriguez arrived at 7:35 PM. Paul Hach was not able to attend.

Other City Staff in attendance: City Manager Doug Lewis, Assistant City Manager Tony Zampedro, Law Director Jim Lyons, Fire Chief Tom Hummel, Police Chief Dan Waterman, and Clerk of Council Samantha Danielson.

APPROVE AGENDA AS SUBMITTED: AMENDED

Mrs. Shoop made a motion to amend the agenda to add an Executive Session for the purpose of Article II, Section 6(1), seconded by Mrs. DiNallo.

All Council members were in favor by answering "Aye". Motion carried.

Mrs. DiNallo made a motion to approve the amended agenda, seconded by Mrs. Shoop.

All Council members were in favor by answering "Aye". Motion carried. Amended agenda approved.

INVOCATION was given by Councilperson Derrick Abney.

PLEDGE OF ALLEGIANCE was recited.

MINUTES: Regular Meeting 05.04.26

Mr. Fodor asked for a motion to approve the minutes from the Regular Meeting on May 4, 2026.

Mrs. Shoop moved to approve the minutes from the Regular Meeting on May 4, 2026, seconded by Mrs. DiNallo. All Council members were in favor by answering "Aye". Motion carried. Minutes approved.

SPECIAL PRESENTATION: Police Officer Awards

Police Chief Dan Waterman presented several awards recognizing the outstanding performance of some of the Painesville City Police Officers. The following awards were given:

Top 5 Officers of the Year: Chief Waterman announced the top five Officers of the Year, recognizing them for their focus on removing drugs and weapons from city streets through proactive and preventative activity.

Dallas McCloud, Alexander Grove, Chad Balausky, Mario Patete, Brandon Smith, and Jose Cruz – Honorable Mention

Chief Waterman then announced the Officer of the Year: Dallas McCloud, for an unprecedented third consecutive year — the first time in department history such a distinction had been achieved.

Unit Citation: Chief Waterman presented a Unit Citation to the Painesville City Detective Bureau, recognizing the collective extraordinary efforts of its members over the past three years in investigating cases.

Lt. Larry Armstrong, Lt. Matt Tycast, Det. William Smith, Det. Vince Crews, Det. Kyle Sukys, Det. Brandon Smith, and Det. Dallas McCloud

Gallantry Award: Chief Waterman presented this rarely issued award to two officers who were assaulted by a male with a sledgehammer while protecting a woman and her children.

Sgt. Dallas McCloud, and Taylor Prugel

OVI Enforcement Award: Chief Waterman presented to officers with more than 10 annual arrests for alcohol- and drug-impaired driving.

Dallas McCloud, Alexander Grove, and Jose Cruz

Chief's Award: Chief Waterman presented this award, noting that this award has been issued only two other times in department history, for the leadership of the Detective Bureau during an unprecedented workload, and successful investigations on numerous major cases.

Lt. Matt Tycast

COMMITTEE REPORT: Fairport Senior Board, Planning Commission

Fairport Senior Board

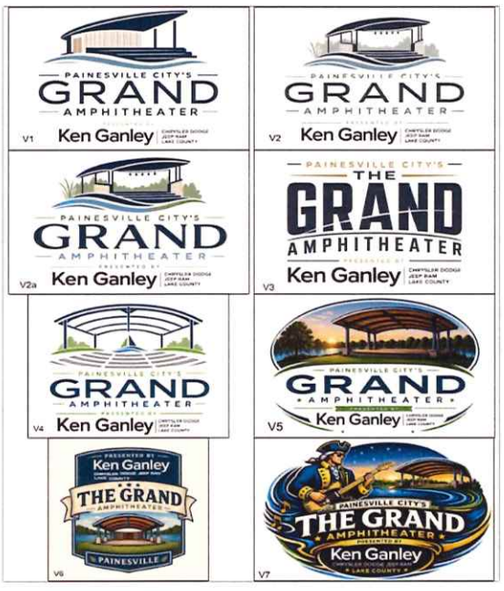
This report was tabled until the next meeting.

Planning Commission

City Manager Doug Lewis reported on the following items for this committee which was held on May 14, 2026. The City of Painesville has received an application from Extended Housing, Inc. requesting to tear down the multifamily structure located on the property, and re-develop it into three, two-unit duplexes. The current structure has had several renovations which have taken away from the original historic nature of the building. The applicants argued that redeveloping the property is more economical than investing into the historical infrastructure to continue running the residential treatment facility in its current capacity. By a vote of 4-0-1, with Mr. Rosborough abstaining. The Commission voted to table the request for 30 days until the June 11, 2026 meeting to determine at that time whether the structure is contributing or non-contributing to the Mentor Avenue Historic District and whether Section 1133.06 (c) applies for contributing structures, or Section 1133.06 (b)(2) applies for demolition of non-contributing structures; American Structure Point Update on Comprehensive Plan. An overview of progress to date, including community input gathered, with further updates forthcoming; Design Review Report for 475 Railroad Street which is the Railroad Museum to include an update on stairs to a caboose to be installed at the site; and updates on current projects within the city, which generated a number of questions from Planning Commission members. The meeting adjourned having no other business to discuss.

UNFINISHED BUSINESS: Amphitheater Logo

Council members reviewed several logo options for the new city amphitheater, identified in the lower left-hand corner by B1, B2, B2A, B3, etc. Discussion centered on visual appeal and practical versatility, particularly the ability to reproduce the logo on merchandise such as T-shirts, for which simpler designs are preferable. Several Council members expressed a preference for logo B2A, citing its color palette, which picks up on the amphitheater's color scheme, and its suitability for both display and merchandise use. By informal consensus of Council, logo B2A was selected as the amphitheater logo.



Note: At Council President Fodor's direction, the City Manager's report was given at this time while awaiting the arrival of Councilman Rodriguez. Please see Mr. Lewis' comments under the Administrative Report section.

Councilman Mario Rodriguez joined the meeting at 7:35 PM.

PUBLIC COMMENTS:

Dan Given, of Republic Services, addressed Council regarding the trash services proposal appearing later on the agenda. Mr. Given acknowledged the negotiations had been complex and time-intensive, and he described a months-long process involving multiple revisions, counter-proposals, and hard final decisions by both parties, stating that management ultimately determined that improving their competitive offer was in the company's broader strategic and financial interest.

He highlighted key features of Republic's proposal, including consistent service, no removal issues, free municipal containers, no fuel surcharges, handicapped services, and community event support, and asked Council to take those factors into consideration when voting.

Council President Fodor noted for the record that the City had requested residents to email the Clerk of Council with their thoughts on trash pickup. Approximately 70-plus emails had been received, and he noted that they would not be read at tonight's meeting; however, the emails were distributed to Council on Friday, with additional emails distributed around 12:00 that day to review. They will be part of the minutes as an attachment.

LEGISLATION:
ITEM #1 ORDINANCE
***1st Reading* – An Ordinance amending Section 167.30 of the Painesville Code of 1998 relating to the Classification and Compensation Plan, and declaring an emergency.**

City Manager Doug Lewis spoke on this piece of legislation. He explained that Section 167.30 of the Codified Ordinances currently provides for overtime compensation to non-exempt, non-union employees for hours worked over eight hours in a day or 40 hours in a work week. This legislation removes the daily overtime threshold and aligns the City's overtime provisions with the requirements of the Fair Labor Standards Act (FLSA), which defines overtime as hours worked over 40 in a work week for non-exempt employees. This change creates consistency with the federal standard and simplifies overtime administration and payroll practices for non-exempt and non-union employees. He noted the change is not expected to have a significant fiscal impact and would likely have a positive effect in reducing overtime costs throughout the work week. It was requested to be passed on first reading to achieve consistency with FLSA requirements. Mrs. DiNallo asked whether union employees are subject to the same standard. It was clarified that union employee overtime is governed by their respective collective bargaining agreements, and that some union contracts provide overtime for hours worked beyond eight in a day.

Mrs. Shoop moved to suspend, seconded by Mr. Augustine.
On roll call, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, and Mr. Fodor answered "Yes". Motion carried.

Mrs. Shoop moved to adopt, seconded by Mr. Augustine.
On roll call, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, and Mr. Fodor answered "Yes". Motion carried 6-0.
ORDINANCE 13-26 is ADOPTED.

ITEM #2 ORDINANCE
***1st Reading* – An Ordinance amending appropriations for the current expenses and expenditures of the City of Painesville, State of Ohio for the fiscal year beginning January 1, 2026 and adopting the operating budget, and declaring an emergency.**

Fire Chief Tom Hummel spoke on this piece of legislation. He explained that this appropriations amendment principally concerns the hiring of three additional firefighters, which would bring each shift's strength from 8 to 9. He noted the department has not had a shift strength of 9 since approximately 2012, having gone from 8 to 9 in 2008 and then back to 8 through attrition and funding constraints. He emphasized that over the same period, call volume had increased approximately 40 percent, meaning the department was doing significantly more work with the same number of personnel. Adding three firefighters would relieve shift-fill overtime currently required to maintain a daily available staffing of six. He noted the department is the busiest single fire station in Lake County, and the firefighters work more per man hour that anybody else in the county. It was confirmed the general fund could support this addition. Mrs. Shoop noted that firefighters are also required to be paramedics. The Chief confirmed that all firefighters are required to be certified paramedics upon hire and must maintain that certification throughout their careers. The Chief explained that he does not currently have a sufficient candidate pool to hire three individuals and would need to post a test for 45 days, followed by an interview process — estimating a total timeline of 60 to 90 days from posting to hire. He indicated that passing the ordinance that evening would help him expedite the process. Mrs. DiNallo asked whether facility modifications would be needed to accommodate additional personnel. The Chief responded that daily available staffing would remain at six, with a maximum potential of ten on-site, and that no facility modifications would be necessary.

Mrs. Shoop moved to suspend, seconded by Mr. Augustine.
On roll call, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, and Mr. Fodor answered "Yes". Motion carried.

Mrs. Shoop moved to adopt, seconded by Mr. Augustine.

On roll call, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, and Mr. Fodor answered "Yes". Motion carried 6-0.

ORDINANCE 14-26 is ADOPTED.

ITEM #3 RESOLUTION

***1st Reading* – A Resolution authorizing and directing the City Manager to enter into an extension agreement with Browning-Ferris Industries of Ohio (aka, Republic Services) for trash services for the City of Painesville, and declaring an emergency.**

Assistant City Manager Tony Zampedro spoke on this piece of legislation. He confirmed that the material terms of the proposal before Council were unchanged from what had been previously discussed at prior meetings, and that a comparison chart of terms for this Resolution and Resolution #4 had been provided to Council.

Mrs. Shoop moved to suspend, seconded by Mr. Augustine.

On roll call, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, and Mr. Fodor answered "Yes". Motion carried.

Mrs. Shoop moved to adopt, seconded by Mr. Augustine.

On roll call, Mrs. Shoop, Mr. Abney, Mr. Augustine, Mrs. DiNallo, Mr. Rodriguez, and Mr. Fodor answered "No". Motion failed 0-6.

ITEM #4 RESOLUTION

***1st Reading* – A Resolution authorizing and directing the City Manager to enter into an agreement with the City of Willoughby Hills, Ohio for trash services with Major Waste for the City of Painesville, and declaring an emergency.**

Mrs. Shoop moved to suspend, seconded by Mr. Augustine.

On roll call, Mr. Abney, Mr. Augustine, Mrs. DiNallo, Mr. Rodriguez, Mrs. Shoop, and Mr. Fodor answered "Yes". Motion carried.

Mrs. Shoop moved to adopt, seconded by Mr. Augustine.

On roll call, Mr. Abney, Mr. Augustine, Mrs. DiNallo, Mr. Rodriguez, Mrs. Shoop, and Mr. Fodor answered "Yes". Motion carried 6-0.

RESOLUTION 31-26 is ADOPTED.

ITEM #5 RESOLUTION

***1st Reading* – A Resolution authorizing and directing the City Manager to enter into an agreement with Lake Erie College and/or Vallejo Company for the resurfacing of Campus Drive, and declaring an emergency.**

City Manager Doug Lewis spoke on this piece of legislation. He provided background, explaining that Lake Erie College President Jen Schuller had approached the City to inquire whether it could provide a quote to resurface Campus Drive. Staff incorporated the road as an alternate in the City's 2026 asphalt resurfacing bid package. At the college's request, the City allowed time for Lake Erie College to independently solicit bids to determine whether they could complete the work at a lower cost. The college obtained multiple bids; however, the City's bid, submitted by Vallejo Company, came in lower. The college subsequently asked the City to move forward and award that portion of the contract. Mr. Lewis clarified the terms of the arrangement: the City would be awarding the work, but Lake Erie College would be solely responsible for all inspections and maintenance, and there would be no City warranty associated with the work, and there will be no City money spent to do that road. The college would be required to pay the City the full contract amount plus a 10 percent contingency upfront before the City awards that portion of the contract. The low bid from Vallejo Company for the Campus Drive resurfacing came in at approximately $80,000.

Mrs. Shoop moved to suspend, seconded by Mr. Augustine.

On roll call, Mr. Augustine, Mrs. DiNallo, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, and Mr. Fodor answered "Yes". Motion carried.

Mrs. Shoop moved to adopt, seconded by Mr. Augustine.

On roll call, Mr. Augustine, Mrs. DiNallo, Mr. Rodriguez, Mrs. Shoop, Mr. Abney, and Mr. Fodor answered "Yes". Motion carried 6-0.

RESOLUTION 32-26 is ADOPTED.

NEW BUSINESS: None

DEPARTMENTAL PRESENTATIONS: None

ADMINISTRATIVE REPORTS: Law Director and City Manager

Law Director Jim Lyons had no report at this time.

City Manager Doug Lewis reported on the following items (which was given earlier in the meeting): He opened by congratulating all the officers who received awards, stating he genuinely appreciates the department's hard work and dedication in providing a safe community to live in; EzGo Ship N Print will hold its grand opening on Tuesday, May 22 at 11:30 AM at 167 Richmond Street. He noted it would be a welcome addition to the community for shipping and printing needs; TownePlace Suites by Marriott Painesville will hold its grand opening on Friday, May 22 at 6:00 PM at 1000 Parkside Drive, located just west of Cobblestone Court Apartments off Brookstone Boulevard. He noted the City is happy to welcome them to Painesville; Amphitheater Grand Opening has been rescheduled to July 1, 2026 due to delays in obtaining and setting seating blocks. The originally scheduled opening concert, Rock the House Live, has been moved to August 19. The first two concerts of the season will be held at Veterans Park Gazebo: Revolution Pie (a Beatles tribute band) on June 17, and the Chardon Polka Band on June 24. The inaugural concert at the amphitheater will feature Rumors, a Fleetwood Mac tribute band. Schedule information can be found on the City's website. Seating capacity is approximated to be 300 in the built-in seating area and 600–700 on the surrounding hillside. All concerts are free and open to the public on a first-come, first-served basis; Valor Award – Painesville Fire Department: Lt. Chris Young and Firefighters Ryan Jeric and Kyle Friebertshauser received the Valor Award from the Ohio State Fire Marshal at the 45th Annual Fire Service Hall of Fame and Fire Award Ceremony in Columbus for their role in rescuing a civilian from a fire in Painesville Township on September 27, 2026. They were recognized alongside Painesville Township Lt. Kevin Falvey and Firefighters Gary Reed and Matt Watson. The City Manager noted the firefighters had previously received the City's Life Saving Award in April. He congratulated all the firefighters for their courage, professionalism and commitment to protecting the residents throughout our community and Lake County; Annual City Cleanup was held on Saturday, May 16, 2026, with approximately 120 residents and employees participating. Avery Dennison contributed 50 additional employees earlier in the week. Mr. Lewis identified this as the largest participation since the program's inception and thanked organizers Helen Petersburg, Tony Zampedro, Michelle LaPuma, and Connie Morrison, as well as Republic Services for donating a dumpster; Environmental Assessment Grant: The Ohio Department of Development awarded the City $300,000 in grant funding to conduct Phase 1 and Phase 2 environmental assessments on a 39-acre vacant parcel at the corner of Richmond Street and State Route 2. The City Manager thanked Susan Crotty for preparing the application, and explained this assessment would determine what remediation might be needed to enable future development of the site, which had been a barrier to development, and would position the City to apply for remediation funding as well; and Hometown Hero Banners will be installed during the current week by the Public Works Department, in a joint effort with the Electric Distribution Department.

CORRESPONDENCE: Clerk of Council

The next regular Council meeting will be held on Monday, June 1st at 7:00 PM; Farmers Market starts May 28th and will continue through September 17th from 11:00 AM to 3:00 PM at the Square; Car Cruise Friday will continue through September 18th from 5:00 to 8:00 PM at the Square, weather permitting; America 250 Heritage Tree Planting Ceremony will be Thursday, May 21st at 1:00 PM in Veterans Park; and City Offices will be closed on Monday, May 25th for Memorial Day.

CLOSING COMMENTS: Members of Council

Mr. Abney thanked the police officers, Council, and all guests who attended this evening.

Mrs. DiNallo expressed appreciation for the officers and their families, and the sacrifices they make daily. She emphasized the value of community confidence in law enforcement. She also thanked residents and businesses that supported Cleanup Day, expressed regret at being unable to attend this year, and said she was looking forward to the Chardon Polka Band concert. She welcomed the representative from Major Waste, thanking them for their patience throughout the process and looks forward to working with them.

Mr. Augustine echoed congratulations to all officers, reflected on having seen many of them early in their careers, and remarked on the progress they had made. He thanked Republic Services for their decade-long service and welcomed Major Waste, and looks forward to working with them. He also thanked the Administration for navigating the bidding process and putting up with Council. He thanked the City of Willoughby Hills for allowing Painesville to participate in their agreement.

Mrs. Shoop thanked the Cleanup Day volunteers. She congratulated the police officers and directed specific praise to the Police Chief for his leadership. She expressed that good leadership is essential to staff retention, and welcomed the Major Waste.

Mr. Fodor recognized the Painesville City and Fairport Senior Center for co-sponsoring a senior luncheon that was attended by over 100 seniors, and thanked Harvey coach and approximately six or seven athletes from the high school who participated in serving. He specifically thanked Mrs. Shoop and Clerk of Council for their help at the event, reflecting warmly on his personal connections to some of the seniors in attendance.

EXECUTIVE SESSION

Mr. Augustine made a motion to move into an Executive Session being held in accordance with Article II, Section 6(1) To consider the appointment, employment, dismissal, discipline, promotion, demotion or compensation of an employee or official of the City, seconded by Mrs. Shoop.

All Council Members were in favor by answering "Aye". Motion carried to move into the Executive Session at 8:02 PM.

Mr. Fodor asked for a motion to adjourn the Executive Session.

Mr. Abney moved to adjourn the Executive Session, seconded by Mrs. Shoop. All Council Members were in favor by answering "Aye". Motion carried to adjourn the Executive Session at 8:29 PM.

ADJOURNMENT

Mr. Fodor asked for a motion to adjourn the Regular Meeting.

Mrs. Shoop moved to adjourn the Regular Meeting, seconded by Mr. Augustine. All Council Members were in favor by answering "Aye". Motion carried to adjourn the Regular Meeting at 8:30 PM.

Meeting adjourned at 8:30 PM.

Samantha Danielson
Clerk of Council

Jim Fodor
President of Council

Monroe Blvd.

Danielson, Samantha A.

From: sherry shelby <sherry1240@gmail.com>
Sent: Thursday, May 7, 2026 4:35 PM
To: Danielson, Samantha A.
Subject: Garbage waste

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Republic has been amazing for us . We have never had 1 single issue with them since we moved here 5 years ago. One of the drivers actually dropped a Christmas card . I thought that was pretty cool. They have never left a mess they are nice when they see you and never gave us a hard time when we have put anything out. Sometimes you have to go with great customer service and who is very efficient.

Sincerely ,
James and Sherry Shelby
589 Monroe Blvd.
Painesville.

1

Walnut

Danielson, Samantha A.

From: Terry <redtag99@earthlink.net>
Sent: Thursday, May 7, 2026 6:33 PM
To: Danielson, Samantha A.
Subject: Garbage co.

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I say keep Republic Waste. .

Terry Shook
299 West Walnut Ave.

1

Marilyn Ave

Danielson, Samantha A.

From: Hy-Gain Electric <hygainelectric@aol.com>
Sent: Sunday, May 10, 2026 8:30 AM
To: Danielson, Samantha A.
Subject: Trash and Recycling

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

My wife and I have lived in Lake County all our lives, we moved from Mentor to the city of Painesville almost 10 years ago. The why is not important; while in Mentor we had Waste Management picking up our trash, yard waste and recycles---wife was forced to call them more than once or twice about leaving a mess on the tree lawn. Republic does a fine job, and to let you know we live right on Mentor Ave, I guess Republic knows how important it is to make that thoroughfare look nice because we have never had to call them!

Not a big fan of Major---also not a big fan of fact they will probably end up using the receptacles we already have---we followed them the other day and never saw a Major receptacle--- not sure they have residential ones---at any rate we are just happy with Republic Waste and would like to keep them!

hope this helps

Robert Victoria Curtis
833 Mentor Ave

hygainelectric@aol.com

1

W. Washington St

Danielson, Samantha A.

From: C Peterson <jitterbean13@gmail.com>
Sent: Sunday, May 10, 2026 3:20 PM
To: Danielson, Samantha A.
Subject: Garbage Collection Feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I am very happy with the service we currently have in Painesville City. I like that we have yard waste collections as well as recycling. They are easy to work with and keep us informed of issues. Thank you
Carol Peterson
94 W Washington St, Painesville, OH 44077

1

Hine Ave.

Danielson, Samantha A.

From: Marilyn King <rockyroad764@gmail.com>
Sent: Sunday, May 10, 2026 8:24 PM
To: Danielson, Samantha A.
Subject: Garbage disposal

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

We're satisfied with our current company. Why fix what's not broke unless because of cheaper rates. Our current company has been used for quite some time and things have been better than satisfactory. Our opinion, STAY WITH OUR CURRENT PROVIDER. Thank you. Tom & Marilyn King @ 764 Hine Ave. (440)352-5311

1

Skinner Ave.

Danielson, Samantha A.

From: Kevin Harrison <kharrison711@gmail.com>
Sent: Thursday, May 7, 2026 8:03 AM
To: Danielson, Samantha A.
Subject: Republic Services Feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Good morning,

I would like to provide feedback on the garbage collection contracts. I have resided at 927 Skinner Ave for nearly 8 years. In that time, I have found Republic Services to be a satisfactory waste hauler. There have been minimal interruptions or delays to service and pricing has not significantly increased over that time. I also greatly appreciate the many initiatives that Republic is involved with to reduce their environmental impacts whereas I do not see anything regarding this on Major's website.

There are only two improvements to current service that would be nice to have.

First, I would prefer to have either a larger recycling bin or have weekly recycling service. I am very conscientious to avoid "wish cycling", however my recycling container is always full by the end of the two week period. Also, I often see many neighbors who have overflowing recycling bins which can lead to waste blowing onto the streets. Having a 2nd bin isn't really feasible due to lack of space.

Second, although I compost at home, I think it would be a great community benefit if Painesville's waste hauler provided curbside composting services.

If Major offers either of the above-mentioned services then I would be more amenable to switching, but otherwise it seems like that would be more trouble than its worth.

Thank you for taking feedback from residents on this matter. If you have any follow-up questions, please let me know. Have a great day.
Kevin Harrison

1

Colonial Dr

Danielson, Samantha A.

From: Kieran McCrum <k.mccrum@yahoo.com>
Sent: Thursday, May 7, 2026 7:37 AM
To: Danielson, Samantha A.
Subject: Republic Waste Review

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hi,
I think the service provided by Republic Waste is excellent. I've never had any issues with collections; and receive notifications if service is experiencing delays. The garden refuse is also removed promptly every 2 weeks.
I would have no problem retaining their services, providing their fees to the City aren't increased by too much.

Regards,

Kieran McCrum
560 Colonial Dr
Painesville 44077

Yahoo Mail: Search, Organize, Conquer

Gillett St

Danielson, Samantha A.

From: Elizabeth Snyder <ejsnyder618@gmail.com>
Sent: Wednesday, May 6, 2026 8:37 PM
To: Danielson, Samantha A.
Subject: Garbage Pickup Service

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

We are quite happy with the current service.

EJSnyder and AGDennis
194 Gillett St, Painesville, OH 44077

Hayes St

Danielson, Samantha A.

From: Susan Aster <svastercpa@gmail.com>
Sent: Wednesday, May 6, 2026 9:19 PM
To: Danielson, Samantha A.
Subject: Garbage collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I've lived in Painesville over 40 years. During that time the City has switched Companies a number of times. I have never had a problem with either of them.

Thank you.

Sue Aster
25 Hayes St.
Painesville

Maple wood Ct

Danielson, Samantha A.

From: david seibert <d-seibert@sbcglobal.net>
Sent: Monday, May 11, 2026 2:44 PM
To: Danielson, Samantha A.
Subject: TRASH

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

The city of Painesville has been using Republic for quite a few years. I would hope that there will be no change
My bill is $61.20 for three months. Is it going to cost me more if the city makes a change? If so, stay with Republic. I feel that they do a good job picking up the garbage.
The problem is with some of the residents, not Republic

David Seibert

326 Maplewood Ct
4403527103

Dave

Gillett St

Danielson, Samantha A.

From: eileen corrice <ecorrice@yahoo.com>
Sent: Monday, May 11, 2026 3:33 PM
To: Danielson, Samantha A.
Subject: Trash pickup

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I'm ok with Republic unless Major is less expensive. I currently have unlimited pick up with yard waste removal for about $65 every 90 days.

Thanks,
Eileen Corrice
122 Gillett St

Danielson, Samantha A.

From: Natalie Newhous <newhous1942@gmail.com>
Sent: Wednesday, May 13, 2026 10:47 AM
To: Danielson, Samantha A.
Subject: Trash provider
Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Republic Service: In general, service has been acceptable. It was a problem while Enbridge installed the new gas lines. Once the trash was not collected for two weeks, in spite of phone calls and promises from Republic to pick up the next day. But that was more a once in multi-years event.

I live on Magnolia Drive, an old cul-de-sac with a tight turn at the end. At times, the Republic trucks would drive over the curb of the center oval, which tears up the grass and leaves soil on the street. Republic was warned and was responsive. But last year, just after the Enbridge restoration crew evened out the soil and planted grass, the yard waste driver drove over the curb. I believe it is not the trash collection driver, just the yard waste driver. He again drove over the curb last week. The oval looks bad



Major Waste as a new hauler? -
1. Isn't Major Waste about to sign a contract with Painesville Township? That will be one huge change since that area has not had one provider.
2. If Major takes over both the township and the city at about the same time, won't that mean many new, probably inexperienced drivers? Maybe a nightmare adjustment.

As a general rule, I like small, local over big regional.

In conclusion, pros and cons. My only complaint against Republic is the continuing oval damage. (I value how Painesville looks.)
I'd like to have a local provider. But taking on two new areas is a big change. A clear explanation from Major is needed — not just words, evidence. -Natalie Newhous

(Thank you for working on this.)

Levan

Danielson, Samantha A.

From: Madeline Andrews <madlew@msn.com>
Sent: Wednesday, May 6, 2026 9:21 PM
To: Danielson, Samantha A.
Subject: Waste collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Please keep Republican Waste as our trash removal carrier. They do a really good jcb of hauling not only garbage, but we have never had any issues with other items we have left on our tree lawn for disposal.
Sent from my iPhone

Hartshorn Dr

Danielson, Samantha A.

From: Gary McCausland <garymccausland54@gmail.com>
Sent: Wednesday, May 6, 2026 8:50 PM
To: Danielson, Samantha A.
Subject: Garbage collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I don't trust Major. They use our street as a cut thru even though it is posted " No vehicles over 4 ton" How can we get this regulated?

Hill Ave

Danielson, Samantha A.

From: Crystalynnecicc <crystalynnecicc@aim.com>
Sent: Wednesday, May 6, 2026 7:22 PM
To: Danielson, Samantha A.
Subject: Garbage services input

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Please keep Republic! They're fantastic and reasonable in pricing!!! Thank you for considering my input!

Crystal Cicconetti

Sent from the all new AOL app for iOS

S Slate St

Danielson, Samantha A.

From: Jim Behrens <jim.behrens@gmail.com>
Sent: Wednesday, May 6, 2026 7:17 PM
To: Danielson, Samantha A.
Cc: Fodor, Jim
Subject: Fwd: Garbage collection contracts being considered - Your input is needed.

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Council members,

As some of you know, I am not a fan of the City Council mandating any sort of service provided to residents by an outside contractor. I have always felt that we should be able to choose a service provider that best meets our personal needs and pricing.

That said, our current provider has been "okay" with me with one glaring problem.
Every single time that I watch the trucks go down my street, I can count on seeing garbage left behind on the road and/or tree lawns when the driver dumps from the bin on the front into the larger storage part of the truck. IOW, there is garbage left behind every week. Generally the drivers seem to be more concerned with looking at their phone as they drive instead of keeping the garbage in the truck.

Thank you,
Jim Behrens

Traditional Dr

Danielson, Samantha A.

From: Todd Sulzbach <tntsulzbach@gmail.com>
Sent: Thursday, May 7, 2026 8:46 AM
To: Danielson, Samantha A.
Subject: Trash Pickup Feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hi Samantha-

In general, I am happy with the service's Republic is providing. The only request I have is the period they pickup yard waste needs to be extended. Yard waste pickup ends in December before all the leaves have dropped. As a result, leaves are either not picked up by residents or if they are then people just have bags of leaves laying around all winter.

Thank you.

Todd Sulzbach

Walnut Ave

Danielson, Samantha A.

From: Charles Toll <pville440@gmail.com>
Sent: Thursday, May 7, 2026 10:29 AM
To: Danielson, Samantha A.

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

If it ain't broke, don't fix it.

Nelson St

Danielson, Samantha A.

From: Michael Bohanon <pathmender@gmail.com>
Sent: Thursday, May 7, 2026 8:07 AM
To: Danielson, Samantha A.
Subject: Painesville Trash Collection Contract Input

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Good morning,

In response to the question regarding the new contract assignment, Republic Waste has done a great job as far as Nelson Street is concerned.

They are timely, thorough and helpful with odd trash and rescheduling missed pick ups.

The communication and schedule updates via email and through the website are helpful.

Unless Major is significantly less money or has some additional services I dont see the benefit of switching.

Hopefully this input is helpful.

Best regards, and keep up the great work.

Michael Bohanon
Facilitating Your Success
216.832.5859

1

Pearl St

Danielson, Samantha A.

From: S. Green <tas14e@gmail.com>
Sent: Thursday, May 7, 2026 8:00 AM
To: Danielson, Samantha A.
Subject: Republic Services input

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I have been highly satisfied with the service Republic has provided and see NO reason to change!

1

Liberty Blvd

Danielson, Samantha A.

From: Pam Richmann <prichmann@yahoo.com>
Sent: Wednesday, May 6, 2026 8:59 PM
To: Danielson, Samantha A.
Subject: Contracts

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I am happy with Republic, but if another company is less expensive and just as reliable and efficient that would be fine.

Pam Richmann

Sent from Yahoo Mail for iPad

1

Elm St

Danielson, Samantha A.

From: Marianne milde <mariannemilde@yahoo.com>
Sent: Wednesday, May 6, 2026 7:32 PM
To: Danielson, Samantha A.
Subject: Garbage pickup

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Stay with Republic. Don't go with Major!

Sent from Yahoo Mail for iPhone

1

S Settlers Lane

Danielson, Samantha A.

From: Nicholas Higgins <nhiggins32@yahoo.com>
Sent: Thursday, May 7, 2026 8:18 PM
To: Danielson, Samantha A.
Subject: Painesville trash feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Overall i am happy with republic. But i do wish they would offer yard waste every week as a service. The bags start to decompose and fall apart when trying to get them to the curb or into the truck, leaving a mess. I would be happy staying with republic if they offered that option.

1

Newell St.

Danielson, Samantha A.

From: samantha pruey <samantha_pruey@hotmail.com>
Sent: Thursday, May 7, 2026 8:36 PM
To: Danielson, Samantha A.
Subject: Feedback on trash vendors

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello, my name is Samantha Pruey and I have been a resident of Painesville city for the past two years. Seeing that Painesville city is wanting to look at another vendor I would like to give my input. We have never had a singular problem with republic trash in the two years o' living here. They have always been very kind and courteous with us and even our neighbors down our street don't have problems that we are aware of. Everybody on our street including us gets our trash picked up on time and any time republic is behind on pick ups they go out of their way to call, email AND text us that they will be late and give a timeline for it as well. In two years they have only been late a handful of times and it was mainly due to weather conditions. Whenever we needed to replace our cans they never gave us an issue and always took care of us.

Now I'm sure there are other residents who don't prefer republic and to each their own. We personally ensure our trash cans are easy for them to grab and when we know there is a lot of trash we pull out our extra bin so that way there's no overflow and the republic workers have an easy efficient route and can not worry about being behind for other residents. We have two trash cans and a recycling bin that came with the house we bought and maybe republic and look into certain residents having two trash bins if they are known for overflowing. I truly hope we do not have to change vendors for our trash because we love the company we have now and the prices are reasonable as well for 3 month billing. I really hope this is taken into consideration and if the complaints against republic aren't too bad maybe our city and republic can work together to find solutions for certain complaints. We love republic and hope to not lose them and we truly appreciate our city for wanting their residents input first before making a decision.
Thank you,
Samantha Pruey

1

Thea

Danielson, Samantha A.

From: Dale Kantz <kantzds@yahoo.com>
Sent: Thursday, May 7, 2026 7:57 PM
To: Danielson, Samantha A.
Subject: Trash Carrier

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I've been ok with republic in the 7 years we've lived in the city. Other than last fall when the yard waste wouldn't get picked up for weeks on end, I haven't had many problems with them.

Why can't the city contract with both and give residents a choice between the two?

Dale Kantz
kantzds@yahoo.com

Tinker Ave.

Danielson, Samantha A.

From: Sydney Allen <sydney.lauren30@gmail.com>
Sent: Thursday, May 14, 2026 2:46 PM
To: Danielson, Samantha A.
Subject: Republic Services

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Regarding the use of Painesville in contract with Republic Services for garbage disposal. Overall the operation, effectiveness, and consistency of Republic Services can be trustworthy and reliable. One flaw is IF there is a missed pick up (due to mistakes on their behalf) customers submitting a request for a pick up to occur are mostly always not fulfilled. Even with customer service guaranteeing a pick up, drivers do not change their route to follow through. More than once, my garage sat out all week because of the assurance someone would get to it, and they did not.

Food for thought when considering renewal of the contract,

Painesville Homeowner,
Sydney Allen

Hine Ave

Danielson, Samantha A.

From: borelle18@gmail.com
Sent: Thursday, May 14, 2026 8:58 PM
To: Danielson, Samantha A.
Subject: Republic waste

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello, I saw that the city was seeking feedback on Republic waste as our provider. I live in both Painesville and Fairport each half of the year. I absolutely love my garbage service in painesville with republic. I deeply dislike my service in Fairport with Major Waste.
Their largest bins are half the size. I have to take my garbage to my place of employment every single week because there's just not enough space. I believe it is significantly more expensive considering yard waste and recycling are add ons to the base garbage service. I hear people complaining about them nonstop in the village. They miss pickups for no apparent reason, their trucks and bins are outdated and falling apart.
I think you would be hearing a lot more displeasure with major waste from the community. Republic is way more on top of things and professional.
Thank you for your time.

Danielson, Samantha A.

From: 3maqicbeans <3maqicbeans@pm.me>
Sent: Friday, May 15, 2026 12:45 PM
To: Danielson, Samantha A.
Subject: Garbage collection city contract

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I wanted to comment on the Council's consideration for a service provider for garbage collection.

I have had no real issues with Republic other than their online app provicing an incorrect pick up schedule for our address. They have been prompt about pick up every week and offer large item pick up any week versus only once annual clean up dates that are always an inconvenience. Unless Major can offer similar services at a similar price, I would prefer to stay with Republic. Thank you.

Michael Schisler
306 Liberty St
Painesville
440-251-0655

Sent from Proton Mail for iOS.

Danielson, Samantha A.

From: Mike Shea <pms62006293@gmail.com>
Sent: Friday, May 15, 2026 2:38 PM
To: Danielson, Samantha A.
Subject: trash collection services

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

As long as both companies continue to pick up yard waste, it probably doesn't matter much who does it. That being said, I'm happy with the job Republic has done with both trash and yard waste.

--
--P. Michael Shea
400 cedarbrook Dr, Painesville, OH 44077

N. State St.

Danielson, Samantha A.

From: kelly amos <kjamaa@sbcglobal.net>
Sent: Wednesday, May 6, 2026 7:30 PM
To: Danielson, Samantha A.
Subject: garbage haulers

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hi Samantha, nice that you are asking input on the haulers. We've been here over 20 years and feel like the city has done a good job with negotiating these contracts when they come up. We used to have a lot of rentals and are now down to only 5 and have always paid the garbage at our rentals long before it was required. Of course I hope we are comparing apples to apples as far as services being offered by both companies. That being said, when I was chair of The Party In The Park for a few years, Major was always willing to help us, but, so did Republic with recycle bins. My vote would be for Major. They have always been very responsive and wanting to support our community and they are a local company.
However, that is also my concern, are they able to handle this much more work? I hope they can and you guys, I'm sure will be asking that question.

Kelly Amos
505 North State Street
440-221-48

Elderberry Lane

Danielson, Samantha A.

From: BRIAN HARRIGAN <nicharrign@aol.com>
Sent: Thursday, May 7, 2026 7:19 AM
To: Danielson, Samantha A.
Subject: Painesville Garbage Company

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

It is my understanding that the city is considering changing waste providers. I would like to share that I completely support changing over to Major.
Here are some of the experiences we have had with Republic:
I called to verify we had bulk pick up as we planned on disposing of an old swingset. They let me know what the requirements were (size of pieces, no nails, etc). We made sure everything was within requirements. They refused to pick up then told us we had to pay $300 for a dumpster to remove.

They informed us there would be a delay in pick up so we did not put our cans out. At 10am on garbage day (when everyone is at work) we received a message that garbage would be picked up that day. Called and informed them our cans would not make it out, was told they would come next day (they didn't). Then would come Monday next week(they didn't).

Recently received my bill which was less than anticipated, I paid the bill and 2 weeks later received a bill for $100 for the trash cans. When I called, they informed me that I missed a payment in January and my account was inactive and they had on record that they picked up my cans a month prior. In 10 years I have never missed a payment, never received a call, text, or statement that I missed a payment, and my most recent statement did not even reflect a missed payment. The customer service representative was puzzled by all this and admitted it was their error.

These are just a few examples of the issues we have experienced with Republic, so we fully support a contract with a new provider.

Please feel free to reach out if you need any other input or info.
Thank you
Brian and Nicole Harrigan
1582 Elderberry Lane

Sent from my iPhone

1

Elderberry Lane

Danielson, Samantha A.

From: Heather Simunich <hsimunich@autofol.com>
Sent: Wednesday, May 6, 2026 6:50 PM
To: Danielson, Samantha A.
Subject: City Garbage contract choice

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello!
After several years of subpar service from Republic, missed collections, no return to make up for missed collections, leaving garbage in our yard, tree lawn and driveway, we would love to give Major our business.

Thank you for the opportunity to share our opinion.

Respectfully,
The Simunich Household
1545 Elderberry Lane
Painesville, OH 44077
216-403-6036

1

Rockwood Dr

Danielson, Samantha A.

From: Jennifer Grundy <jgrundy1967@gmail.com>
Sent: Thursday, May 7, 2026 8:40 AM
To: Danielson, Samantha A.
Subject: Garbage collection contracts being considered-Your input is needed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Good morning,

We have experienced numerous issues with Republic Services not picking up our trash on the scheduled service day. Each time, I had to submit pickup requests through their website, only to later be told no request had been received, even though I received confirmation, when I called to follow up because the trash was still not collected.

In one instance, the trash sat our for an entire week. We were repeatedly told it would be picked up "tomorrow," but the pickup did not happen until the following scheduled service week. When I asked whether a credit would be issued for the missed service, I never received a response.

Leaving garbage cans at the curb for a week is not only frustrating for residents, but it also negatively impacts the appearance of the neighborhood. If the community decides not to switch providers, I do not believe they deserve a rate increase based on the level of service we have received.

Thank you,

Jennifer Grundy
302 Rockwood Drive
Painesville, OH 44077

1

Monroe Blvd

Danielson, Samantha A.

From: susan cihlar <pegasus3030@yahoo.com>
Sent: Thursday, May 7, 2026 10:08 AM
To: Danielson, Samantha A.
Subject: Trash Vendors

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Ms. Danielson:
I am writing to comment on the choices for Trash Vendors.
We have had Republic Waste for the past few years with service fee increases each year.
Their service has not improved. They cannot seem to settle on a route through Painesville as they come a different time every week. The most trouble is from the trucks who start driving away as they are dumping the garbage can/recycle can. This causes garbage and recyclable items to spew out onto the street and lawns and to have the bin placed down several feet from where it started.
I honestly cannot remember the name of the vendor we had before Republic, but their drivers were conscientious, on time, and always asked for a review to be given to their company.
As a retired elder, I would like to see more choices for pick up schedules; especially in the winter. My husband (an II Viet Nam Vet) and I only take one can each week which means twice per month for garbage and the alternately twice per month for recyclables. Sometimes elderly neighbors share cans so no one has to go out if they are not well.
These are just some thoughts to which I hope you will give some consideration.
Please feel free to contact me if you have questions or comments.
Thank you for your kind attention.
Susan Cihlar, 489 Monroe Boulevard, Painesville; 440-358-1148 or return email to: pegasus3030@yahoo.com

1

Mentor Ave

Danielson, Samantha A.

From: Abby Delamotte <gvilabby@yahoo.com>
Sent: Sunday, May 10, 2026 8:13 PM
To: Danielson, Samantha A.
Subject: Garbage contract

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I'm submitting my input as to the next garbage contract. I support that contract being awarded to Major Disposal. They are a local business known for excellent service and customer relations. They regularly give back to the community and are involved in the community. That's what's important to me and they get my vote! Thanks,
Abby DelaMotte
616 Mentor Ave

Yahoo Mail: Search, Organize, Conquer

1

Walnut Ave

Danielson, Samantha A.

From: Michael Conley <mikecnly@gmail.com>
Sent: Sunday, May 10, 2026 9:29 AM
To: Danielson, Samantha A.
Subject: Waste Collection Contract Recommendation – Major Waste Disposal

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Dear Painesville City Council / City Administration,

I am writing as a Painesville resident to share my input on the upcoming waste collection contract decision between Major Waste Disposal and Republic Services.

I strongly encourage the City to award the contract to Major Waste Disposal. As a Painesville-based company operating out of 30435 Lakeshore Blvd, Major Waste is a true community partner with over 35 years of service in Lake County. Choosing Major keeps dollars local and ensures our city works with a company that has a genuine stake in this community.

My recommendation is also informed by direct, repeated experience with Republic Services failures. Over the past year alone, my street has been skipped entirely on three separate holiday weeks — with no makeup pickup and no proactive communication. On top of that, I have encountered ongoing billing issues that were difficult to resolve through their customer service.

These are not isolated complaints. Widely reported concerns about Republic include:

- Frequent, unexplained price increases with little or no advance notice
- Poor customer service, including long hold times and representatives unfamiliar with local pickup schedules
- Inconsistent pickup reliability, with some communities reporting weeks of missed collections
- Lack of timely notifications around holidays or weather-related schedule changes
- Difficult-to-navigate billing and account management systems

By contrast, Major Waste has earned strong reviews from residents in neighboring communities, including Willowick and Willoughby Hills — both of which recently transitioned away from Republic and selected Major as their new provider. Reviewers consistently praise Major for transparent pricing with no hidden surcharges, reliable and courteous drivers, and responsive local customer service.

I believe Painesville deserves a waste hauler that is accountable to this community. Major Waste Disposal is that company.

Thank you for considering resident feedback as you make this important decision.

Sincerely,
Michael Conley
344 E Walnut Ave

1

Southington Blvd

Danielson, Samantha A.

From: Susan Lesco <sslesco@yahoo.com>
Sent: Sunday, May 10, 2026 7:05 AM
To: Danielson, Samantha A.
Subject: Trash services

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

When the city changed to Republic we were offered weekly yard waste for which we continued to pay directly to them. Each week we would put out our yard waste and it was left repeatedly. We would call and the company said they would be back to pick up which never happened until the following week. They continued to upcharge us for months and it took almost a full year to receive credit for the extra service they charged for that they didn't provide. They needed to be shown the council minutes in order to remove charges based on what was negotiated by the city.

We are in favor of a change. As for Republic charging us $50 for the change, that is totally unethical in my opinion. We have already paid for service through the end of June. On the day of the last pick up, they can follow along and take their containers. If all the city residents decided not to pay the $50 bogus charge what would they do? Put all residents in collection? They would have to waste money on legal fees instead of moving on as the result of their poor customer service.

This company has already shown that they are unreliable and now when another contractor comes in with a better bid then they want to offer a better service with options?! Weekly recycle and yard waste is an option we would want that they never considered previously until now or a senior citizen discount. As a resident of Painesville for over 40 years, the last thing I would want is a company like Republic in our city. We rely on city council to make the best decision for our community and take into account the previous complaints and poor service that Republic has provided.

Steve and Susan Lesco
361 Southington Blvd
Sent from my iPad

1

Cedarbrook Dr

Danielson, Samantha A.

From: Darryl Knight <whatknight@twc.com>
Sent: Friday, May 8, 2026 6:19 PM
To: Danielson, Samantha A.
Subject: Painesville Resident's Feedback on Trash Hauler 5.8.26

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I would express my desire to change waste haulers for the residents of Painesville City. I would rather give Major Waste a chance after the dismal performanse of Republic since winning the bid over Waste Management. Their service is spotty, along with their billing. I have had to spend numerous hours calling to resolve missed pickups (Trash, Recycling, Yard Waste) over the years. Their vehicle fleet is in dire need of repair/rotation. The last missed pickup for me, I called their customer number that took me to Phoenix, then Atlanta & finally to Clevelanc. The customer rep stated that first the vehicle broke down, but I stated that my neighbor to the left of me, and the neighbor to the right of me had their' s picked up, she changed it to the driver was ill. It took two weeks to finally get my trash picked up.

Best regards,
Darryl Knight

Darryl L Knight
264 Cedarbrook Dr.
Painesville, OH 44077
440-251-7381
whatknight@twc.com

1

Southington Blvd

Danielson, Samantha A.

From: Liz Gliha <glihamnl@gmail.com>
Sent: Friday, May 8, 2026 4:21 PM
To: Danielson, Samantha A.
Subject: Waste Disposal Services

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

As citizens of Painesville, we want to let you know about a few problems we have had with Republic. My husband has had to make several calls to them in the past year because they did not take what we had on our treelawn. Our lower level flooded and we had to get rid of a lot of big and bulky items that were damaged. He had called them in advance to let them know that there would be a lot. It took several weeks for us to sort through everything on an entire level of our home. There were weeks they took it all, and weeks they did not. Sometimes items were heavy, and one man hoisted that stuff up into the truck like it was nothing. Other times, he left the object like he didn't even see it. There are several times this year already that he had to call for the lawn waste too. Now, when he calls, they usually do handle the situation within a day or two.

Also, our adult daughter who lives at home with us, has a dog that she takes outside several times a day. She has been out there on several occasions when she said she clearly smelled marijuana coming from the cab of the truck. We never reported that since we did not see or smell it, but we totally believe she was accurate. (She is clean now, but was a former user and alcoholic - clean for 17 years.) We know that marijuana is legal now, but should someone driving a large truck be getting high while working? We don't think so.

You did not divulge the cost that each company bid. As a senior couple on a fixed income - that's important information. You also didn't mention what type of schedule each would have and will there be recycling and yard waste pick-up. Again, this is important information.

Thank you,
Marce & Liz Gliha
575 Southington Blvd
Painesville, OH

1

Briarwood Lane

Danielson, Samantha A.

From: Gunhild Corcoran <gunhild13@gmail.com>
Sent: Friday, May 8, 2026 3:38 PM
To: Danielson, Samantha A.
Subject: Major Waste Disposal

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello!
I would like to express my support for switching from Republic Services to Major Waste Disposal. Please let me know if you need any additional input.

Thank you for considering my preference!

Sincerely,
Gunny Corcoran
1550 Briarwood Ln
Heisley Park

1

Monroe Blvd.

Danielson, Samantha A.

From: goodwishes2u <goodwishes2u@aol.com>
Sent: Tuesday, May 12, 2026 3:37 PM
To: Danielson, Samantha A.
Subject: GARBAGE COLLECTION CONTRACTS

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.



I would like to submit feedback for your choice of waste disposal. SWITCH TO MAJOR WASTE.

My husband and I, would love to get rid of our current Republic disposal services. It's not that they are bad, but we need recycling on a weekly basis, not twice a month. I even called to ask if I paid extra, could we get it WEEKLY, or get 3 containers since we recycle everything ... Nope, not possible.
If we had weekly collection of recycling, this wouldn't be an issue.

On a side note: I had to call them 2 or 3 times since switching to Republic. No one seems to know answers; Are milk containers recyclable ... they start reading from the website (I already read) and then tell me; I don't really know the answer.

Very frustrating when on hold and transferred for a half hour.

Absolutely time to switch! *Pick anyone who recycles weekly and is efficient.*

Thanks, Tina & Doug, 582 Monroe Blvd. (440) 251-5558 (home phone, not text)

1

Danielson, Samantha A.

From: Joy Centrich <Virginia_Centrich@Progressive.com>
Sent: Wednesday, May 13, 2026 8:39 AM
To: Danielson, Samantha A.
Subject: Republic services feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I reside at 231 Gillett St. Painesville, Oh.

I have had several issues with Republic Services in the past year.

1. The driver passed a school bus with it's lights flashing picking up my granddaughter.
2. The driver yelled at my granddaughter who was standing on the sidewalk with both her mother and I standing there awaiting her school bus.
3. . I put a sofa out for pick up, covered in plastic. The wind blew the plastic away and the driver refused pickup even though he could see that the sofa had been covered (plastic was torn but still under the sofa.
4. Same sofa was recovered in plastic and left on curb, Driver attempted to pick up and left sofa hanging partially in roadway (which I had to move back) stating it was too heavy. Then I was issued a code violation notice from Brian at code enforcement. I called and spoke with Brian many times regarding Republic. Finally, after an e-mail and more calls tc Republic to complain, I was advised they would be out to pick up, and they did not come pick up until the next schedule pick up date (not the agreed date given).
5. The driver has damaged a few of my cans that are not Republic issued.
6. Driver has thrown lids of not republic issued cans into middle of my yard.
7. Driver refused to get out of truck and pick up garbage that he dumped and went on roadway and has refused to get out of truck to pick up non-republic issued cans

I personally do not recommend renewing the contract with them as they have placed my granddaughter in danger and have not fulfilled the contract they entered.

Joy Centrich
231 Gillett St. Painesville, OH
440-413-5493 cell
Progressive | Litigation Bill Review Rep

NLBRU

1

Danielson, Samantha A.

From: rsternot@ameritech.net
Sent: Wednesday, May 6, 2026 11:48 AM
To: Hach, Paul; Shoop, Christine; DiNallo, Lori; Augustine, Nick; Foder, Jim; Rodriguez, Mario; Abney, Derrick L; Danielson, Samantha A.
Cc: Lewis, Doug; Zampedro, Anthony J.
Subject: Painesville Trash Contract Vote

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Re: Painesville City Council Trash Contract Vote

Dear Members of Council,

I will not be able to attend the May 18, 2026, council meeting because of an HOA board meeting. But I want to provide my thoughts with regard to the upcoming vote on the city's trash contract.

First, I applaud Mr. Zampedro's investigation as to what other cities were paying for trash pickup. I think that even in the future if the city puts trash pickup out for bid, it would be beneficial for the city to know what other cities are paying for such services. In fact, perhaps going forward there could be a multi-city bid process for trash service to achieve even lower costs for Painesville residents.

Bottom line as to the dueling trash proposals, I found the revision to the Republic proposal telling. It said to me that Republic could have provided a lower and better proposal from the beginning. Only until Major's proposal was submitted and made publicly available in the meeting did Republic come back to the city and revise their proposal to meet but, in my opinion, not exceed that of their competitor's.

What troubled me in the meeting was that I heard nothing about the quality of Republic trash collection services. But I can tell you from my perspective and experience, as well as hearing from many of the Heisley Park residents, that their performance with regard to customer service seems to be lacking. Republic's performance history needs to be considered before picking them as the city's trash hauler: Specifically,

- The number of complaints about missed pickups that the city or members of council received. (The administration has I believe heard from many residents, including me.)
- The quality of their customer service department and complaints about the follow-up issues that city residents had after submitting a complaint.
- The number of repeated calls made by residents to have them come back and pick up the missed trash and the promised follow-up collection days/times that were missed.

Based on the above, I believe renewing Republic's contract for another four years would not be good for residents.

Given the similarities in the proposed pricing and the need to improve trash services for the residents of Painesville, I encourage members of council to award the contract to Major Waste Disposal.

Ray Sternet
346 Birchwood Lane Painesville, Ohio
44077 email1:
rsternot@ameritech.net e-mail2:
ray.sternot@gmail.com
Home: (440) 352-7216
Cell: (440) 376-7068

Brunswick Dr

Danielson, Samantha A.

From: Tom Williams <tom68nscr@gmail.com>
Sent: Wednesday, May 6, 2026 8:06 PM
To: Danielson, Samantha A.
Subject: Trash collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Choose Major Disposal

Brunswick Dr

Danielson, Samantha A.

From: Shelly Olsen <tweety634@yahoo.com>
Sent: Thursday, May 7, 2026 8:24 AM
To: Danielson, Samantha A.
Subject: Republic trash service

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

This one worst trash services we ever had. Republic. We pay for premium service and we get the worst.
I've had to email Republic on several occasions either they missed our trash or the trash collector was throwing his gloves in my driveway not just once but several times where he would dump all the gloves and they would fly down the street. They're here to pick up our garbage not to make more garbage and every time you turn around they can't come out because the truck has broke down. For the amount of money that we pay this company, they shouldn't have broken trucks or a delay in service and half the time they come late afternoon when people put it out at 7 AM and all the trash has spread out on the street especially on windy days. If they pick up our trash, it wouldn't be all over the roads and everybody's yard.

So I do say change the service. I would rather pay a little bit more money and get better service. Then paid the service that we have now and they have an increased their rates since we started.. This is why people don't recycle cause we have to pay to recycle.

Sent from my iPhone

Walter Lewis

Danielson, Samantha A.

From: Kenneth Sevits <nacimp@yahoo.com>
Sent: Wednesday, May 6, 2026 2:30 PM
To: Danielson, Samantha A.
Subject: Trash contract

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I believe we should go with major as I believe they have a better deal. They are not charging extra for recycling as is republic. Also I believe republic does not seem to care if an item doesn't hit the dumpster and goes on the roadway. Majores is also giving seniors a discount.

Sent from Yahoo Mail for iPhone

Morrison Ave

Danielson, Samantha A.

From: Charlotte Conley <chardenmike@outlook.com>
Sent: Thursday, May 7, 2026 9:07 AM
To: Danielson, Samantha A.
Subject: Waste services

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Someone has to be better than republic services. They don't do their job on the streets or in their office

High St.

Danielson, Samantha A.

From: Mary Kopin <mm_m@msn.com>
Sent: Thursday, May 7, 2026 9:28 AM
To: Danielson, Samantha A.
Subject: I am not a fan of Republic Services.

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Their customer service consistently falls short of expectations, making it difficult to rely on them when support is needed. Although the manager often assures that steps will be taken to resolve issues, those promises rarely materialize into actual results. This ongoing lack of follow-through makes it difficult to trust their commitment to addressing concerns.
Each day, as I walk my dog through the neighborhood, I notice recurring issues with Republic Services on Washington St. For example, they once skipped a wrapped mattress and didn't return to collect it until a week later. This isn't an isolated incident—yard waste routinely sits untouched for days after collection should have happened. Personally, I've had to retrieve my waste can from three houses away, as they frequently leave it far from its proper location. These ongoing problems suggest a lack of attention and reliability in their service, which is becoming increasingly frustrating for residents.

Liberty St

Danielson, Samantha A.

From: Rose Kunditz <rkunditz57@icloud.com>
Sent: Thursday, May 7, 2026 10:03 AM
To: Danielson, Samantha A.
Subject: Garbage Collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Republic used to do such a nice job of collecting the trash. The past year it seems that their job performance has declined. They drive down the street with trash bags on top of their truck and the trash flies all over the place. This leaves the neighbor to have to pick up the trash that Republic has left. The other day I saw the Republic trash truck driving backwards down liberty Street. cars behind him were beeping their horn because he was about to hit them. It was just chaos. He was trying to get to a street that he had missed. Instead of going around the block he just backed up. I think it's time to give major a chance.

Thank you for asking our opinion.
Sent from my iPhone

Arizona Blvd

Danielson, Samantha A.

From: Amy Allison <amyallison216@gmail.com>
Sent: Monday, May 11, 2026 12:53 AM
To: Danielson, Samantha A.
Subject: Waste Removal Services Feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello!

I'm writing to share my preference for waste removal services. I would like services to be provided by anyone BUT Republic Services.

Time and time again, our trash cans are left in the middle of the road, or dead center in front of our driveway so we cannot pull in. Republic Services have left stickers on our trash can notifying us that if someone is parked on the curb in front of our trash can, they will not put it back and may even refuse to gather our trash all together. The problem with that is our neighbors, whether our neighbors next to us or across from us, park there and we have no control over that.

Not to mention a handful of times the garbage truck has parked in front of our driveway or on our street (it's a small 2 lane street but might as well be 1 with all the cars parked on the street) and do not seem to be in a rush to move out of the way.

These are small issues, but have been quite an inconvenience. For that reason, I would prefer the City of Painesville go with Major Waste Disposal.

Thank you for your time,

Amy Allison

Chelsea Wood Dr

Danielson, Samantha A.

From: Stephanie Braford <luckeeturtle@gmail.com>
Sent: Wednesday, May 6, 2026 7:10 PM
To: Danielson, Samantha A.
Subject: Republic

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hi,

I do not recommend using Republic Services. We consistently experienced issues with their team placing the trash cans in the middle of our driveway after emptying them.

After missing a payment, I spoke with customer service and was under the impression that the issue was resolved. However, the problem persisted the following week, and both of our cans were ultimately removed. I found that their customer service associates were unable to follow through on necessary steps to resolve these problems. Additionally, the company app consistently incorrectly shows that I have a payment pending.

Best regards,

Stephanie Braford

Bank St

Danielson, Samantha A.

From: WARREN TERRELL JR <fab4mc@yahoo.com>
Sent: Thursday, May 7, 2026 1:14 PM
To: Danielson, Samantha A.
Subject: Garbage Collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

MAJOR would be my choice.

Yahoo Mail: Search, Organize, Conquer

Pinewood Corner

Danielson, Samantha A.

From: Donna Grgincic <dgrgincic@yahoo.com>
Sent: Thursday, May 7, 2026 7:49 PM
To: Danielson, Samantha A.
Subject: Trash collection provider

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I'm a Painesville resident. I would like to have the city change trash disposal to Major Waste as the provider.

If you need any other info from me, please let me know.

Thanks,
Donna Grgincic

Sent from Yahoo Mail for iPhone

Vrooman St.

Danielson, Samantha A.

From: Linda Dorrington <dorringtonl@ameritech.net>
Sent: Monday, May 11, 2026 9:54 AM
To: Danielson, Samantha A.
Subject: Major Waste v. Republic Service

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

A few comments in regard to this contract (in no particular order):

I have had issues with Republic in regard to missed pick-ups with no answers from Customer Support as to why.

Can you explain needing to "piggyback" off of Willoughby Hills' contract, if Painesville selects Major Waste?

Do you foresee any problems with Willoughby Hills city council's approval of this "piggyback"?

What happens to our contract if/when Willoughby gets a contract with another company?

I agree with Councilwomen Shoop. I like local.

With the cost of fuel increasing, how can any provider say it orally guarantees it has "no intention" of charging a fuel surcharge ... unless that is written in the contract.

Republic says that if the city switches providers, a $50 fee (per bin? per address?) would be charged for the collection of all of Republic's containers at the end of the contract. How would that be paid for? By the City? Billed to each account?

Lastly, there is currently a Bag Service Option with Republic Services. Will Major Waste be able to accommodate the folks using this option?

Thank you for listening.

Tiber Dr.

Danielson, Samantha A.

From: JENNIFER BRYMER <jjbaby@sbcglobal.net>
Sent: Wednesday, May 6, 2026 8:29 PM
To: Danielson, Samantha A.
Subject: Garbage disposal

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

We have a big problem on Tiber Drive , Painesville when they pick up garbage it goes all over the streets. I called and complained and she said they will look into it. It only got worse.

Sent from AT&T Yahoo Mail on Android

Richmond Dr.

Danielson, Samantha A.

From: Isa Guillen Aboytes Guillen Aboytes <guillen.aboytes@gmail.com>
Sent: Saturday, May 9, 2026 7:32 AM
To: Danielson, Samantha A.
Subject: RS Feedback

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I am writing to provide feedback regarding the waste collection services on our street.

Unfortunately, the collection crew consistently leaves a significant amount of trash behind after picking up the garbage, requiring residents to clean up the mess ourselves. Although I have called to complain about this issue previously, the situation has not yet improved.

Please address this with the local team to ensure that garbage is collected properly and our street is left clean moving forward.

Regards,

Isa Guillen Aboytes

Quincy Creek Dr.

Danielson, Samantha A.

From: Paul Patyk <pbr78@att.net>
Sent: Wednesday, May 13, 2026 8:08 AM
To: Danielson, Samantha A.
Subject: garbage pickup

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

My husband and I have been upset with the current contractor. There has been garbage left behind on the street and lawns because it
doesn't go into the truck. Also if the can falls over when they put it down they just leave it even when it's laying in the street.

We also would to have yard waste picked up every week if possible. When the weather gets warm the bags start to smell. After they sit they also tear when we pick them up and have to rebag the grass.

W. Walnut Ave.

Danielson, Samantha A.

From: corna44077.1@netzero.net
Sent: Thursday, May 14, 2026 2:03 PM
To: Danielson, Samantha A.
Subject: May 10 News-Herald article re: Republic Services

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This is my feedback:

1 Two different drivers spit in my lawn during COVID - I called the company to report it
2 When trash falls out of the garbage tote, when they are dumping it in their 'scooper', they do not pick it up
3 When yard bags fall out of the 'scooper' and piles of leaves fall onto the street, they do not pick it up
4 When there was a fire on Rt 20 several months ago, the road was closed and the trash was not picked up on W Walnut
I had to call the company to pick up our garbage
5. When their 'claw' could not grab my garbage tote properly, my tote was knocked over and they did not empty my tote
The driver stayed in his truck and drove away

Thank you for listening.
Painesville resident

Mentor Ave

Danielson, Samantha A.

From: James Peck <peck2778@gmail.com>
Sent: Wednesday, May 6, 2026 7:33 PM
To: Danielson, Samantha A.
Subject: Garbage Collection Decision

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Good evening,

Do you know the cost difference between the 2 proposed garbage/recycling pickup companies? Republic is pretty affordable at $70 every 3 months, but I was curious to see if the city can make the cost comparison available.

Thank you,
James Peck
239 Mentor Ave.
Painesville, Ohio

View my profile on LinkedIn

Willow Dr.

Danielson, Samantha A.

From: ptirpak@juno.com
Sent: Thursday, May 7, 2026 9:31 AM
To: Danielson, Samantha A.
Subject: Garbage pick up

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I live on Willow Dr, cars park un the side of the street, when the car's are there, my garbage don't get picked up. Thank You.

Paul

ptirpak@juno.com

Beacon Dr

Danielson, Samantha A.

From: Ricky Nastasi <rickynastasi@gmail.com>
Sent: Friday, May 8, 2026 8:59 PM
To: Danielson, Samantha A.
Subject: Garbage pickup

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hi Samantha,
If the priced are comparable I would like a garbage pickup that includes recycling ♻ too if possible.

Thank you! Ricky Nastasi
609 Beacon Drive

1

Danielson, Samantha A.

From: Robert Sternot <robert.sternot@gmail.com>
Sent: Wednesday, May 13, 2026 4:26 PM
To: Danielson, Samantha A.
Subject: Trash choice

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Samantha,

I am wondering what the age of equipment is between Republic and Major, that should be considered. What is the age of their trucks? We definitely do not want leaking trucks going through Painesville.

Has employee turnover been greater at Republic or Major which could cause an issue? I realize this is a minor point.

If I read correctly, Republic Waste would charge to collect their bins.

Changing always has issues and in general people do not like change. If Painesville changes to Major a side by side comparison has to be made including all costs to do so.

Residents must also realize that if Major is selected a change to the automatic bank payments would need to be made.

I am not against the change if savings are made and service is improved.

Just my thoughts.

Robert J. Sternot
464 Walker Ln, Painesville, OH 44077

1

Oakbrook Dr

Danielson, Samantha A.

From: Kathy Skomrock <krdoeing@gmail.com>
Sent: Wednesday, May 6, 2026 7:21 PM
To: Danielson, Samantha A.
Subject: Garbage collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

It would be nice to have the option of not having recycling. As a senior citizen I don't have much. I do like having the totes and don't like the bags.

1

Monroe Blvd

Danielson, Samantha A.

From: Sharon Posey <noelie124@sbcglobal.net>
Sent: Wednesday, May 6, 2026 7:08 PM
To: Danielson, Samantha A.
Subject: Opinion

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Whichever is cheaper
Sent from my iPad

1

Eastwood Dr

Danielson, Samantha A.

From: baker.laurajean@gmail.com
Sent: Thursday, May 7, 2026 10:14 AM
To: Danielson, Samantha A.
Subject: Waste Contracts

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I have no opinion on who picks up the trash, recycle and yard waste. I would like to know if we could add food waste collection.

1

Danielson, Samantha A.

From: Brown, Kevin
Sent: Monday, May 11, 2026 8:21 AM
To: Danielson, Samantha A.
Subject: Garbage Proposals

Hi!

I live in Painesville.
2 questions:

1.) What about bulk items pickup? Upcharge or included?
2.) If Major picked, I would have to pay $150? I have 3 cans.

Thank You!

Kevin Brown
Lake County Ohio Deputy Auditor
440-350-2157

1

Rockwood Dr

Danielson, Samantha A.

From: Gisola Schilling <gcasa@sbcglobal.net>
Sent: Sunday, May 10, 2026 12:18 PM
To: Danielson, Samantha A.
Subject: Painesville Trash Company

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Sent from my iPhone please choose the less expensive one, that does not have a flat fee for trash and recycling. Not everyone uses the recycling part and should not have to pay for items not used.

E Erie St

Danielson, Samantha A.

From: Aidan Nowicki <dainjon@aim.com>
Sent: Friday, May 15, 2026 9:56 PM
To: Danielson, Samantha A.
Subject: Republic Services

Follow Up Flag: Flag for follow up
Flag Status: Completed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,
I am writing as the owner of 580 E Erie St in Painesville to provide the city with more information about the service experience we've had with Republic Services. Repulic regularly fails to pick up our recycling cart even though they pick up our neighbors. I have reported a missed pickup every day this week and they keep marking it complete without picking the cart up. We should not renew the city's contract with Republic.

Thanks,
Aidan Nowicki

618 Glenwood Dr

Danielson, Samantha A.

From: BRYAN MANUEL <edysbryan@hotmail.com>
Sent: Friday, May 15, 2026 10:52 PM
To: Danielson, Samantha A.
Subject: Resident feedback on waste collection services

Follow Up Flag: Flag for follow up
Flag Status: Completed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Dear Samantha,

I am writing in response to the City Council's request for resident feedback regarding waste, recycling, and yard waste collection services.

Overall, we are satisfied with the current service provided by Republic Services. Collection has generally been reliable, and we appreciate the consistency of service.

That said, we believe there are opportunities for improvement, particularly with recycling:

- **Recycling frequency:** Increasing recycling pickup to once per week (instead of every other week) would better accommodate household needs and encourage greater participation.
- **Container design and capacity:** The current recycling containers taper significantly toward the bottom, which limits usable space and makes them difficult to fully utilize. Either a redesigned container or the option for larger bins would be beneficial.

We appreciate the opportunity to provide input and ask that these considerations be taken into account as the City evaluates its options.

Thank you for your time and for seeking community feedback.

Sincerely,
Bryan Manuel
618 Glenwood Dr

216-409-5555

Sent from my mobile phone (not while driving)... Please excuse any typos or short replies!

Heisley Park Bluebird Lane

Danielson, Samantha A.

From: Noelle Rhodes <noelle356@gmail.com>
Sent: Saturday, May 16, 2026 11:04 AM
To: Danielson, Samantha A.
Subject: Trash contract

Follow Up Flag: Flag for follow up
Flag Status: Completed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Hello,

I live in Heisley Park and would like to share my opinion currently with Republic. With their services, I have no issue. Yes sometimes a pick up is missed, however whenever I've called or reported a miss pick up, they get it next business day. Their pricing seems fair.

For the new service/contract that you all are looking in to, weekly yard waste is 100% a must. The 2 week waiting period in the summertime is terrible when everything has been rotting for so long.
Weekly recycling would also be amazing to have with all of the boxes that we all now get from online ordering.

Please fight to have both weekly yard waste and recycling in the new contract regardless of provider.

Appreciate you reading this and excited to see what happens!

Noelle Rhodes

Garfield St

Danielson, Samantha A.

From: Sue Kidd <suekidd3906@gmail.com>
Sent: Saturday, May 16, 2026 4:01 PM
To: Danielson, Samantha A.
Subject: Republic Trash

Follow Up Flag: Flag for follow up
Flag Status: Completed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

I wanted to express my concerns about Republic Trash. I have lived at 90 Sanford St. for 32 years. This is the worst trash pickup that I have ever had. Most of the time I pick up more garbage than they do. Also a lot of the times I bring my cans back and only half of the can has been emptied. I hope that they will be replaced.

Sincerely,
Susan D. Kidd

N St Clair St

Danielson, Samantha A.

From: Grace Owens <grace.chevelle@gmail.com>
Sent: Saturday, May 16, 2026 9:39 PM
To: Danielson, Samantha A.
Subject: Republic

Follow Up Flag: Flag for follow up
Flag Status: Completed

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

keep republic trash!! As a city of painesville resident , I've had few to no problems with this company. It is affordable for our family also!! No need for change.

Danielson, Samantha A.

From: Marilyn King <rockyroad764@gmail.com>
Sent: Sunday, May 17, 2026 3:21 PM
To: Danielson, Samantha A.
Subject: Garbage Collection

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

We have NOT had any problems and feel they've been doing a good job. We LIKE what we have. Don't fix what's not broke. Thank you, Marilyn King-764 Hine Ave (440) 352-5311

Danielson, Samantha A.

From: JEFF HOPE <jeffhope93@yahoo.com>
Sent: Sunday, May 17, 2026 8:32 PM
To: Danielson, Samantha A.
Subject: Garbage contract

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Drivers don't get out of their trucks for nothing not a nice guy. I would switch to major as long as they don't charge for everything thank you

Sent from Yahoo Mail for iPhone

Danielson, Samantha A.

From: Audrey Johnson <coobeelights@gmail.com>
Sent: Monday, May 18, 2026 5:40 PM
To: Danielson, Samantha A.
Subject: Garbage

Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

To whom it may concern, consider considering the garbage pickup. I live on Reed Avenue in the city of Painesville. I understand you are trying to decide between republic service and a new garbage pickup. I am gonna say I could not stand with public service. They leave a mess all over the road garbage. Don't get picked up on the road. They leave it, it blows all over and then we have to pick it up. They keep raising their price, and it's getting to be a little bit much. I think it is time for a change. That is what my opinion is. I appreciate your time sincerely Audrey Johnson. If you feel the need to give me a call. My phone number is area code 4402318953.



Mark Suedkamp
79 Orchard Grove
Painesville, Ohio 44077

May 18, 2026

Clerk of Council Samantha Danielson
Painesville City Hall
7 Richmond Street
Painesville, OH 44077

Dear Ms. Danielson:

This letter is in response to your May 6 email soliciting comments regarding the rubbish collection contract.

I have observed that overstuffed rubbish totes can result in trash strewn about the various neighborhoods. It isn't too bad if all the trash is bagged but if a bag is ripped in the process trash can end up in the street. On windy days I've watched unbagged trash from overstuffed totes miss the truck and end up in the street.

The system is designed to effectively collect unbagged material in totes with closed lids. . I don't bag my rubbish or recyclables or overstuff my totes and I rarely need to pick up any spillage from my totes on windy days. Yet, when there are overstuffed totes at the curb on trash day, there is almost always some litter in the street the next day.

I understand Albuquerque, New Mexico, to reduce trash in the streets, adopted a policy that allowed the rubbish haulers to refuse to service a tote of the lid wasn't closed. I don't know any of the details or how well it worked but the idea has merit.

Sincerely,

Mark Suedkamp

Danielson, Samantha A.

From: Douglas Lewis <douglewis@icloud.com>
Sent: Saturday, May 16, 2026 11:04 AM
To: Daniel Given
Cc: PainesvilleCityCouncil
Subject: yard waste pickup
Caution: This is an external email. Please take care when clicking links or opening attachments. When in doubt, contact IT x14444.

Dear Dan:

They forgot to pick up our yard waste on my street again. 843 Homewood Drive. My neighbor and I pay extra to have it collected each week. Other neighbors put theirs out too and it was not picked up. Should have been because it was our recycling day. It is still out.

Doug Lewis
Resident







